

Quality Assurance

Our policy on product quality gives the highest priority to quality control and customer satisfaction. We are always trying to further improve product quality through management systems based on ISO 9001 standards.

Our Policy on Product Quality

Products of the Hitachi Chemical Group are manufactured under the policy that places the first priority on the manufacture of high quality products that satisfy and are trusted by customers and are beneficial to society.

Employment Training to Improve and Stabilize Product Quality

We provide employees with training in quality assurance and quality improvement. Through these training, we strive for further improvement and stabilization of the quality of our products.

Improving and Maintaining Quality

We develop our unique new technologies and products based on a careful review of customer needs and market trends. In development processes, thorough validation tests, quality assessment tests and experimental production are carried out on a significant number of sample products.

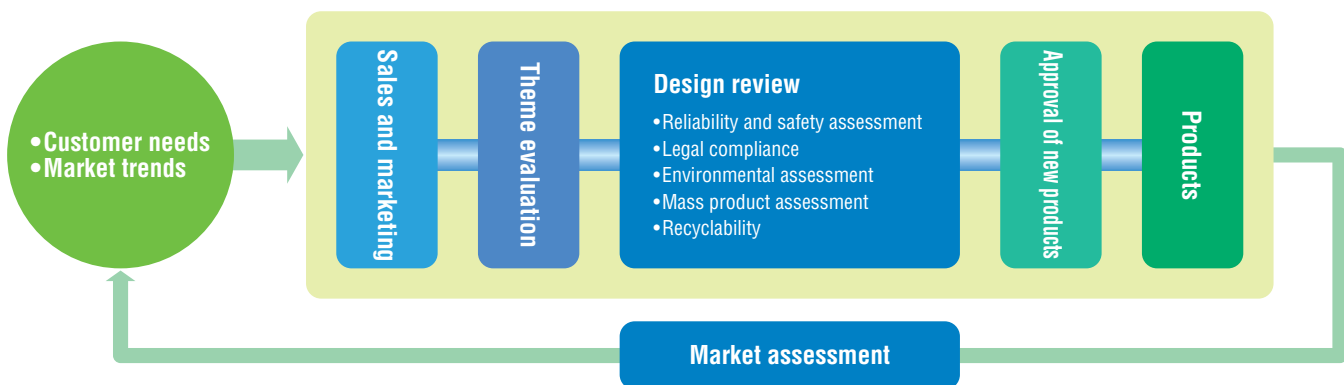
We also build quality into our products by adopting precise product management systems and using the latest and best manufacturing equipment and techniques, as well as by conducting strict product inspections from the customers' point of view.

Product Safety Assessments

Our goal is to fulfill corporate social responsibility by providing products that ensure not only their usefulness but also safety for our customers.

We guarantee that our products meet the applicable safety regulations and standards. Furthermore, we collect and analyze a wide range of information on product safety assurance in order to ensure that our safety standards are always current.

Building high quality into our products during the development processes



Tools for Quality Assurance

We provide up-to-date safety information by issuing MSDS* so that our chemical products may be handled in an appropriate manner. In addition, “yellow cards” (emergency contact information) are issued to ensure safety during transportation and “yellow cards on packaging” are adopted to provide information on first-aid treatment in case of emergency.



MSDS



Yellow cards



Yellow cards on packaging

*MSDS: Material Safety Data Sheet